

Notice of Meeting

People Overview and Scrutiny Panel

Councillors Helen Taylor (Chair), Devon Davies (Vice-Chair), Mandy Brar, Suzanne Cross, Carole Da Costa, Jack Douglas, Genevieve Gosling, George Shaw, John Story, Mark Jervis (Academy Governors Representative), Catherine Hobbs (Portsmouth Diocese) and Tony Wilson (Oxford Diocese)

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Royal Borough
of Windsor &
Maidenhead

Thursday 12 October 2023 7.00 pm

Council Chamber - Town Hall - Maidenhead & on [RBWM YouTube](#)

Agenda

Item	Description	Page
1	<p>Apologies for Absence</p> <p>To receive any apologies for absence from Panel Members.</p>	-
2	<p>Declarations of Interest</p> <p>To receive any declarations of interest from Panel Members.</p>	3 - 4
3	<p>Minutes</p> <p>To consider and approve the minutes of the meeting held on 6th June 2023.</p>	5 - 10
4	<p>Annual Complaints and Compliments Report 2022/23</p> <p>The purpose of the report is to share with People Overview and Scrutiny the annual complaints and compliments report for 2022/23 before it is published on the council's website. Whilst Local Authorities are not required to produce an annual report on complaints relating to corporate activities, and are only required to do so on those submitted about Adults and Children's Services, this report details all compliments and complaints made by or on behalf of customers, that are investigated under the:</p> <ul style="list-style-type: none"> • Adults Statutory Complaints process • Children's Statutory Complaints process • Children's Corporate Complaints process • RBWM's Formal Corporate Complaints policy <p>The Panel are asked to note the report and agree that the report is published on the council's website and that the annual report continues to be produced and presented at future Overview and Scrutiny Panels.</p>	11 - 32
5	<p>Achieving for Children Annual Reports 2022/23</p> <p>The Achieving for Children (AfC) Board of Directors has now approved the 2022/23 Impact Report, Equalities Report and Annual Report and Accounts. These annual reports provide information about AfC's impact and performance across the boroughs of Richmond, Kingston and Windsor and Maidenhead between April 2022 and March 2023. They are being presented to Cabinet to support the Council's oversight of AfCs performance in its role as joint owner of AfC.</p>	33 - 218

	The Panel are asked to consider and scrutinise the report and make any relevant comments or recommendations for consideration by Cabinet, who will be considering the report at the end of October.	
6	<p>Children and Young People's Strategic Plan for RBWM</p> <p>Produced by RBWM and its partners from across the health and education sectors, this Children and Young People's Plan examines what we know about the health and wellbeing needs of our children and young people. It also sets out how, as a system, we are committed to working together and alongside families to address health inequalities to ensure all children and young people – including the most vulnerable – can enjoy happy, healthy and fulfilling lives.</p> <p>The Plan was considered by the Health and Wellbeing Board in July 2023, a referral was made by the Board for the Panel to also consider and scrutinise the Plan.</p> <p>The full Plan can be viewed on the Achieving for Children website. It is recommended that Panel Members read the Plan in advance of the meeting.</p>	Verbal Report
7	<p>Work Programme</p> <p>To review the ongoing work programme.</p> <p>The Panel are also asked to consider the two scoping documents attached.</p>	219 - 228

By attending this meeting, participants are consenting to the audio & visual recording being permitted and acknowledge that this shall remain accessible in the public domain permanently.

Please contact Mark Beeley, Mark.Beeley@RBWM.gov.uk, with any special requests that you may have when attending this meeting.

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